



Teachscape Commitment to Continuous Improvement

Teachscape now has a dedicated team in place to set up all new Wisconsin clients.

In January, Teachscape will release new functionality that puts user setup and maintenance in districts' hands so that they can make changes quickly.

Teachscape is also adding personnel on-the-ground in Wisconsin to provide additional field and technical support.

New reporting capabilities in Teachscape Reflect now allow educators to view observation status, track the distribution of scores for each domain and component, monitor scores over time, and identify strengths and areas of development.

A new Help System is in place that includes step-by-step instructions, screenshots, and screencasts for Teachscape Reflect and Learn.

Technical support resources have been increased by 50% and created a dedicated Wisconsin support line.

Teachscape will host several webinars starting in December specifically for Wisconsin users and administrators.

Teachscape is committed to making changes to the product in response to feedback collected from Wisconsin users. A top priority, for example, is to streamline the communication between observers and teachers regarding the revision of artifacts.

DPI will create an exhaustive list of information, support, resources, and processes (similar to this document) associated with the set-up, training, certification, support, and implementation of the Teachscape tool.